

Twenthe Plant Privacy Statement

This privacy statement was last modified on August 21, 2023 (Version 3.1)

Twenthe Plant respects the privacy of all users who visit its website and ensures that the personal information you provide is treated confidentially. We use your data to process requests and orders as quickly and easily as possible and to inform you about offers and events through newsletters.

Personal data that are processed:

Twenthe Plant may process your personal data when you use our services and / or when you fill in a contact form on our website.

Twenthe Plant can process the following personal data:

- Company Name
- Contact
- Your address details
- Your telephone number (s)
- Your fax number
- Your email address

Twenthe Plant uses the data from its customers in the following way:

- Twenthe Plant collects personal data from a user when the relevant user has provided this personal information through the Twenthe Plant website, when it registers as a new customer or when it belongs to a purchasing group with 1 or more active purchasing members.
- We use your e-mail address to keep you informed of special (weekly) offers and promotions. If you no longer wish to receive this information, you can unsubscribe through the received newsletter or by contacting us by email.
- Twenthe Plant may also use the personal data to inform its users of her products and/or services that could be of interest to the relevant user. If the user objects, he or she can contact Twenthe Plant.
- Information about the use of our site helps us to further develop and improve our site. To monitor usage, a cookie is placed when visiting our website.

Communication

When you send an e-mail or other messages to us, we may retain those messages. Twenthe Plant does not store your personal data longer than strictly necessary to achieve the goals for which your data is collected. Sometimes we ask you for your personal details that are relevant to the situation in question. This makes it possible to process your questions and answer your requests. The data is stored on secure Twenthe Plant servers or those of a third party.

Third parties

Twenthe Plant will not sell your personal details to third parties. We only share your address details with parties we use for the delivery of your order and your personal data to authorities on the basis of legal obligations. Our employees are obliged to respect the confidentiality of your data.

How long Twenthe Plant stores data

Twenthe Plant does not store your personal data longer than is strictly necessary to achieve the goals for which your data is collected. In principle, your data will not be stored for more than 5 years if no other agreement has been concluded which deviates from this period.

Cookies

This website uses "cookies" (text files placed on your computer) to help the website analyze how users use the website. The information generated by the cookie about your use of the website can be transferred to secure Twenthe Plant servers or those of a third party. We use this information to keep track of the usage of our website, to compile reports on website activity and to offer other services relating to website activity and internet usage. You can set your browser so that you do not receive cookies when you visit the Twenthe Plant website.

Google Analytics

We use Google Analytics to keep track of how users use the website.

The information thus obtained is transferred to and stored by Google on servers in the United States. Read Google's privacy policy for more information.

Google uses this information to keep track of how our website is used, to provide reports on the website to Twenthe Plant and to provide its advertisers with information about the effectiveness of their campaigns.

Google may provide this information to third parties if Google is legally obliged to do so, or insofar as these third parties process the information on behalf of Google. Twenthe Plant has no influence on this. Twenthe Plant does not give Google permission to use Analytics information obtained through Twenthe Plant for other Google services.

Your personal information

We offer all users the opportunity to view, change or delete all personal information that is currently provided to us.

At the bottom of each (MailChimp) mailing you will find the possibility to change your details or to unsubscribe. If you want to change your data or delete yourself from our system, you can contact us.

Safety

Twenthe Plant takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. The website of Twenthe Plant uses a reliable SSL certificate to ensure that your personal information will not fall in the wrong hands.

If you have the impression that your details are not secure or that there are indications of misuse, or if you want more information about the security of personal data collected by Twenthe Plant, please contact us. Our contact details are at the bottom of this page.

Changes

This privacy statement is tailored to the use of and the possibilities on this site. Changes to this site may result in changes of this privacy statement. We therefore recommend users to consult this privacy statement regularly.

Questions and feedback

We regularly check whether we comply with this privacy policy. If you have any questions about this privacy policy, please contact us:

Twenthe Plant

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